

Providing quality education where all can reach their potential as a life-long learner.







## PRINCIPAL WELCOME

What a successful and productive week we have had at Richmond High School, with students making a great start to their learning in 2025.

Year 7 participated in two days of *Step into High School* that allowed them to connect devices, navigate our platforms, connect with each other and learn more about the day-to-day routines of high school. All students were highly engaged in these two days and were a credit to Richmond High School.

Year 11 and 12 began their very important years with an introduction to the Senior HSC HUB space in our Hive. All students have access to teachers and resources in this space to ensure them success in their two year HSC journey.

All other year groups have been busy getting to know new students and staff and setting themselves up for a strong year ahead.

You may notice that we have a new look newsletter this year. I would like to introduce a new SASS staff member to the team - Bailey Wyatt. Bailey has wonderful publication and design skills, and he will manage much of our communication, celebration, website and social media content. Our aim is to provide our community with clear and consistent communication with streamlined branding. There will be further additions to our communication suite throughout the year and we will update you as these changes occur.

In this edition of the newsletter, you will see a change in format. We hope to bring you high quality images of important events at Richmond High School. Photos are powerful things that help tell a story and we aim to fill the pages with as many of them as possible.

As the year goes on we will introduce you to new initiatives through photos. We also aim to enhance student engagement through their voices in this publication.

We are incredibly excited for 2025 and look forward to supporting and teaching your children this year.

Kind regards, Hayley



# COMMUNICATING WITH OUR SCHOOL

## By phone



#### Urgent matters

Urgent matters require an action or response from staff on the same day, like:

- · your student's attendance
- · changes to arrangements that need to be communicated to your student
- · your student's health and wellbeing.

#### Non-urgent matters Including:

- $\cdot$  requesting a meeting with our school staff
- · requesting information about an upcoming school event
- · providing brief information to the school
- · raising a concern.

#### What you can expect

If necessary, you will need to leave a message with our office staff who will identify the best person to respond to your call, if needed. The response will happen by the end of the next school day.

Our school phone number is:

#### 02 4578 1177

You are welcome to phone our school during school hours 8:15am to 3:00pm.

# In person



Parents and carers are welcome to meet with our school staff.

- · We prefer you phone or email a request, briefly explaining the issues you wish to
- or if the staff member is available at the end of the school day, have a very brief meeting. Please understand they may have other duties to attend to.

You are welcome to bring a support person or advocate, with prior notice, to be present at any meeting.

#### What you can expect

Our staff will:

- · respond to your request within 3 school days
- discuss with you a mutually agreeable time to meet and agree on what will be discussed
- decide who is best to meet with you.

## By email



richmond-h.schools@det.nsw.edu.au

You can email us about non-urgent matters that do not require a same day response, like:

- · requesting a meeting with our school staff
- · requesting information about an upcoming school event
- · providing information to the school such as specialist reports
- · raising a concern.

For matters that require an action or response from staff on the same day, please phone the school.

#### What you can expect

Emails will be:

- · read within 3 school days of receipt.
- · acknowledged, if required
- · assessed to decide what action is needed, including if a response is required
- · monitored between Monday to Friday **8:15am to 3:00pm.**

during school terms only

responded to by relevant staff only.

### By message



To respond to an absence message sent by our school system or advise of a student absence by sending a text message to

#### 0428 199 470

with the following information:

- · student name
- · grade/class
- · date and reason for absence.

#### What you can expect

Our staff:

- · will record your response in the attendance system
- · will not reply to text messages.



# **LEARNING & WELLBEING**

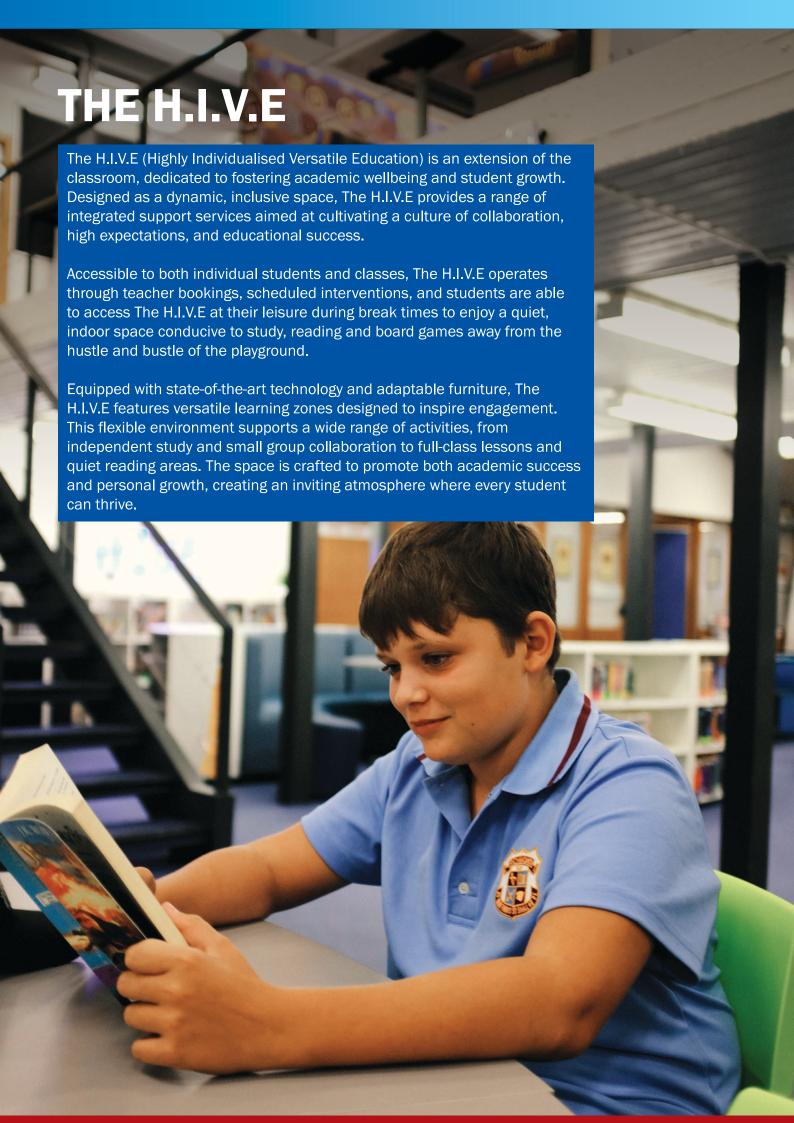
Richmond High School is proud to offer a comprehensive Learning and Wellbeing support network that ensures every student has the resources they need to succeed both academically and emotionally. This year, we are excited to introduce two new initiatives: the HSC Hub and the Wellbeing Hub, alongside the continued success of the HIVE and the Community Room.

These initiatives are part of our ongoing commitment to fostering a supportive environment where students can meet their potential as learners. We are excited to see these new spaces positively impact our school throughout 2025.

















**4578 1177** 

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