

Muirfield High School Canteen and Uniform shop are pleased to announce that we are moving to an online ordering system called Flexischools as from 14 October. Flexischools operates in more than 1650 schools across Australia, enabling cashless ordering and payments for schools.

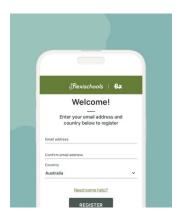
## How to set up your Flexischools account

Simply <u>download the Flexischools App</u> from the Apple or Google stores and follow the prompts to create an account.

You can also signup through the Flexischools website flexischools.com.au



If you already have a Flexischools account you can simply add a new student to your existing account.



## 1. Download the app

The Flexischools app is the easiest way to place online lunch orders, buy school uniforms, and receive instant notifications from your school.







## 2. Register

- Open the Flexischools
  App and click 'Register'.
- Submit your email address to create an account.
- Go to your inbox and open the registration email from Flexischools.
- Click on the link and follow the registration process.



# 3. Log in to your Flexischools account and enter your child's details

- Select the 'Profile' icon on the navigation bar.
- Under 'Students', click 'Add new'.
- Enter your child's name, school, year level, and class.
- Click 'submit'.

#### **How to order**

- Click the 'Order Food' for canteen orders or 'Shop' button for uniform shop orders at the top of the home page.
- Select which student you would like to place the order for.
- Choose which service, and date you would like to place the order for.
- Make your selections by adding items
- Click "View Order", then "Checkout & Pay"

Tip: Pay-as-you-go for each order, or top-up your Flexischools Wallet.

# Cancelling your order

Orders can be cancelled through the Flexischools app prior to being sent to the canteen supplier each morning.

To cancel your order click on "Orders" in the Flexischools app and then click on the order you wish to cancel. If the order is still available to cancel, simply click on the cancel button. The full amount of your order will be refunded to your Flexischools Wallet.

If the order is not available to cancel, please contact the canteen or uniform shop manager on 02 9872 2244 for assistance.

### Fee & Charges

A 29c order fee is charged on every canteen or uniform shop order placed through the Flexischools App. This fee is in addition to the cost of the canteen items and is charged at the time of purchase.

There is an additional surcharge for purchases or account top ups made by credit card, debit card or PayPal which is clearly detailed when you check out or add funds into your wallet. However, parents can top up their Flexischools wallet by Bank Transfer which incurs no surcharge. Click here to view instructions.

Please visit our Help & Support section for additional information and tips.

Our Terms & Conditions can be found here: Legal & Privacy

Flexischools Parent Support Line: 1300 361 769 (7am - 12pm, Mon-Fri AEDST)

Muirfield High School Canteen and Uniform shop: 02 9872 2244