

Parent App

Available now!

Download on the App Store or Google Play by clicking the image below.



Key Features

- Get real time push notifications from your school
- Stay signed in and save your card for secure payments for fees and excursions
- Give consent, sign forms and respond to attendance alerts
- View the school calendar and news



Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: October 28, 2024

School Bytes provides a parent portal to help your school communicate with you.

Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

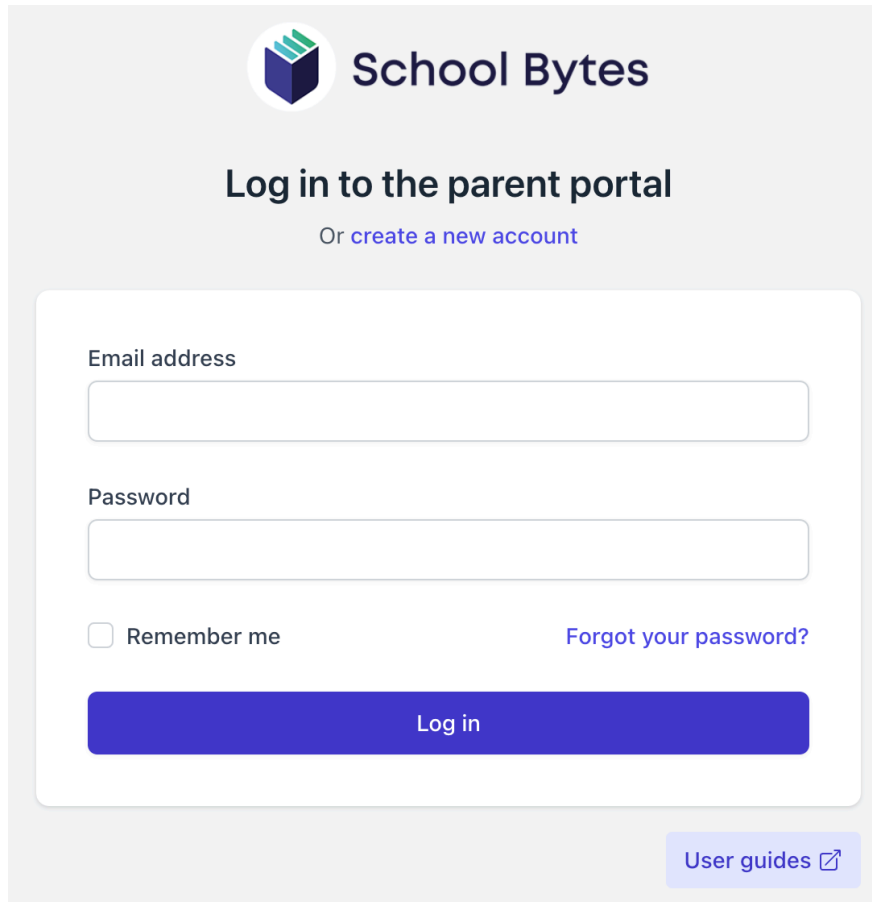
IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

Detailed steps

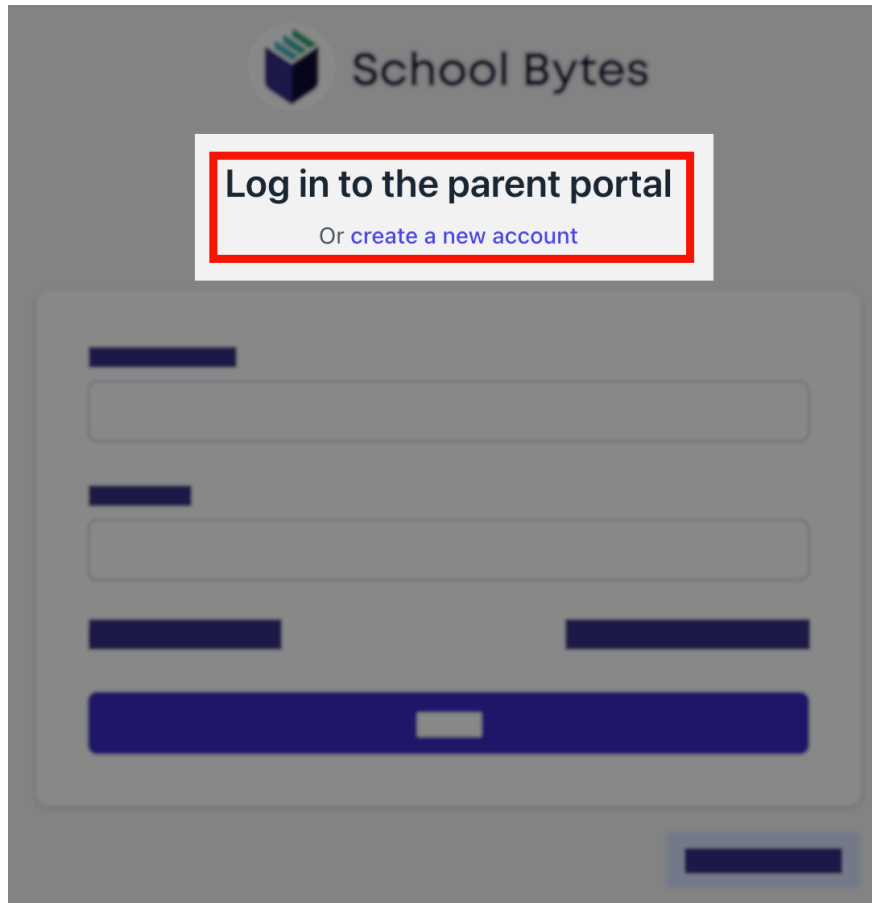
1. Open the parent portal link –

<https://portal.schoolbytes.education/auth/login>

The image shows a login form for the School Bytes parent portal. At the top, there is a logo consisting of a blue cube with green lines, followed by the text "School Bytes". Below the logo, the heading "Log in to the parent portal" is displayed in a bold, dark font. Underneath the heading, there is a link "Or create a new account" in a smaller, blue font. The main form area is a white box with rounded corners. It contains two input fields: "Email address" and "Password". Below the "Email address" field is a "Remember me" checkbox. To the right of the "Remember me" checkbox is a link "Forgot your password?". At the bottom of the form is a large blue button labeled "Log in". In the bottom right corner of the form area, there is a link "User guides" with an external link icon.

2. Select the create a new account link.

Direct link: <https://portal.schoolbytes.education/auth/register>



3. Enter your first name as it appears on your student's profile at the school.



Register your account

First name

4. Enter your last name as it appears on your student's profile at the school.

The image shows a screenshot of the 'School Bytes' 'Link your students' form. The form is titled 'Link your students' and contains several input fields. A red rectangular box highlights the 'Last name' field, which is currently empty. The form also includes fields for 'First name', 'Email', and 'Phone number'. There are also dropdown menus for 'Grade' and 'Subject', and a 'Submit' button at the bottom.

5. Enter the email address that you use for school communication.



School Bytes

Register your account



Email address

6. Enter a password.



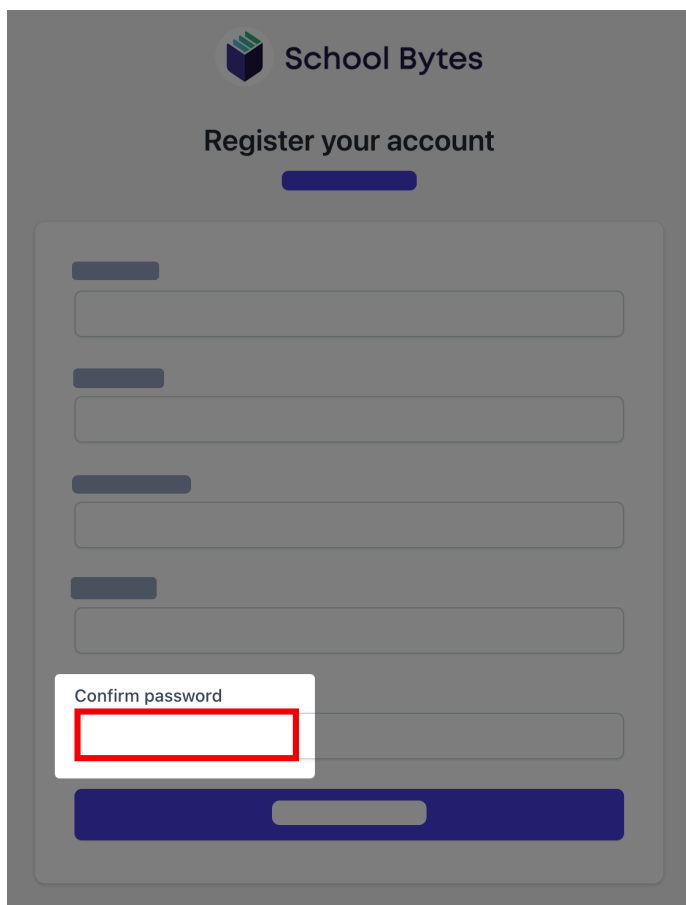
School Bytes

Register your account



Password

7. Confirm the password.

The image shows a registration form for 'School Bytes'. At the top, there is a logo consisting of three stacked cubes in green, blue, and red, followed by the text 'School Bytes'. Below the logo, the text 'Register your account' is displayed. Underneath this text is a dark blue button. The main form area is a light gray rectangle containing several input fields. Each input field is preceded by a small dark gray label. The labels are: 'Email', 'First name', 'Last name', 'Phone number', and 'Password'. The 'Password' field is followed by a 'Confirm password' field, which is highlighted with a red border. At the bottom of the form is a large dark blue button with a white arrow pointing to the right.

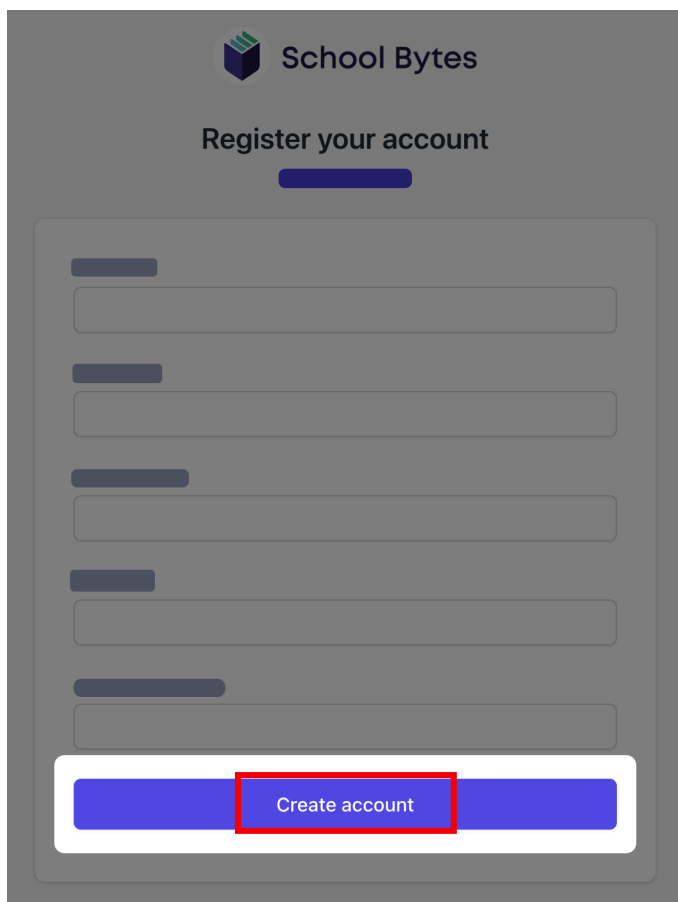
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

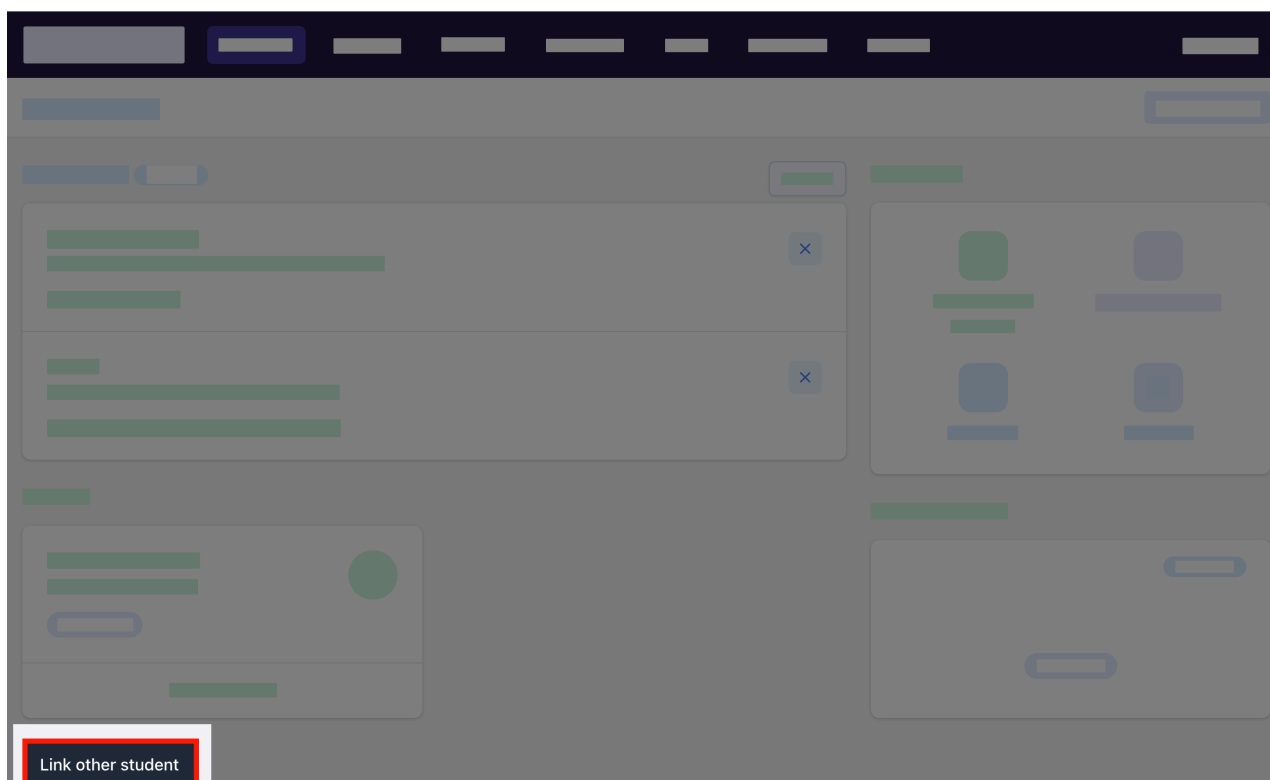
Once you have created your account, log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.

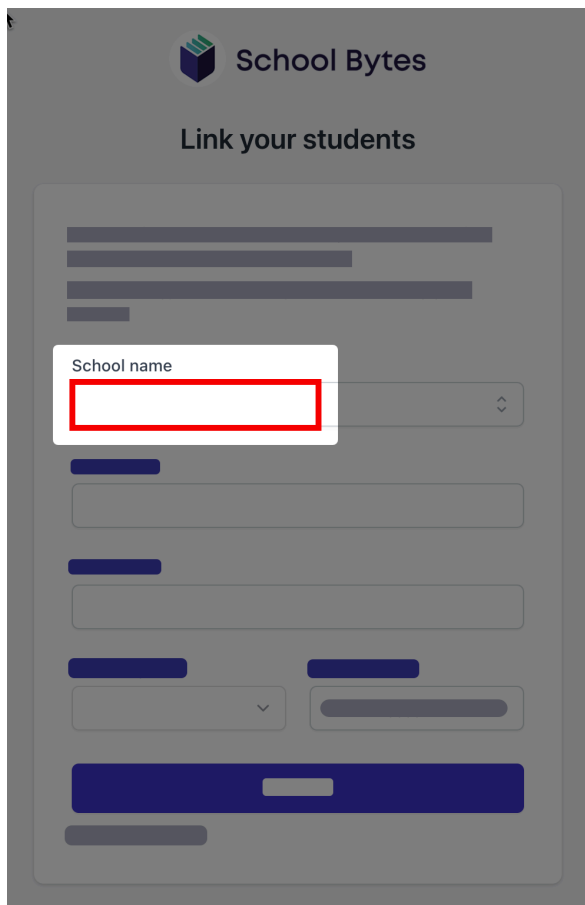
When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



1. Select link other student.



2. Search for the school's name.



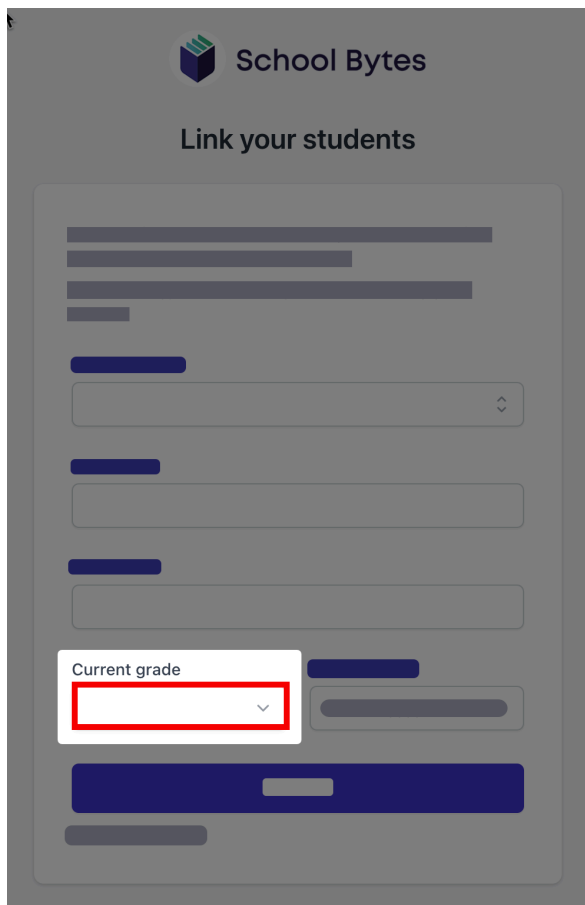
3. Enter the student's first name.



4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.

School Bytes

Link your students

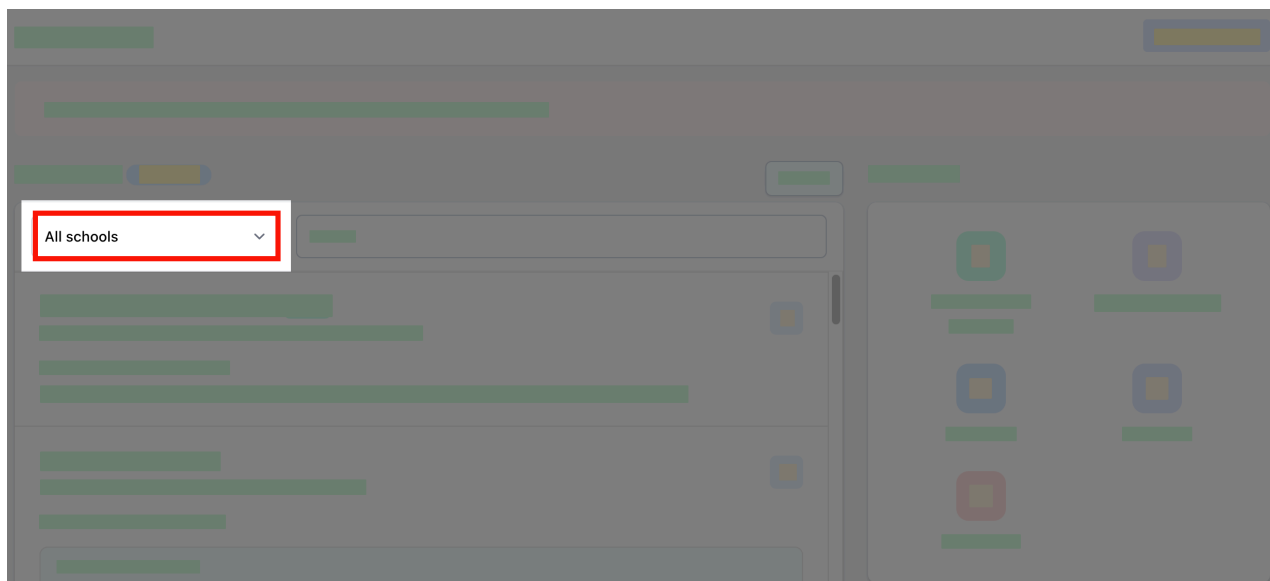
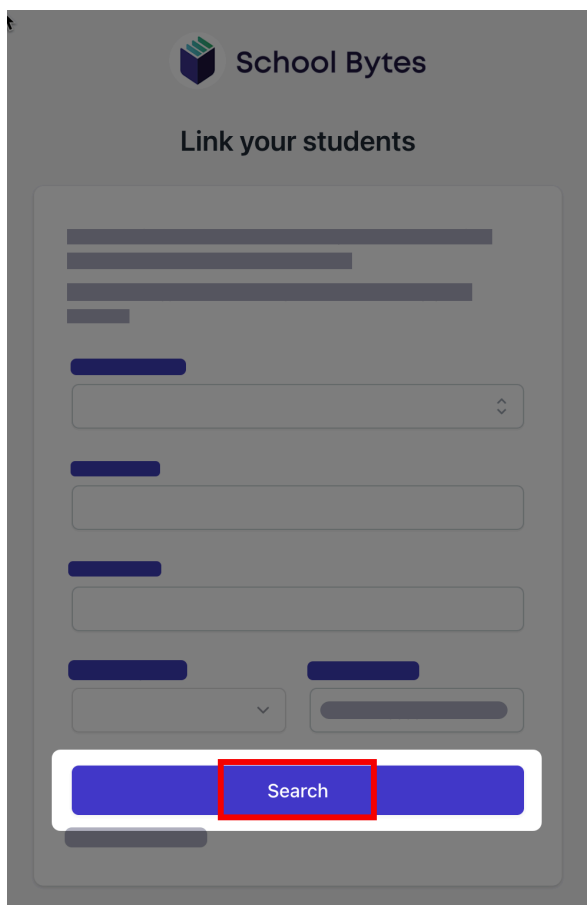
Form fields for student information:

- Text input fields for name and address.
- Dropdown menu for gender.
- Text input field for email.
- Text input field for phone number.
- Text input field for date of birth, with a date picker open showing 'dd/mm/yyyy' and a calendar icon.
- Text input field for school name.
- Text input field for school address.

7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Option - If you have children that attend different schools you can use the school selector feature on the dashboard to switch between schools.



Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.

Parent Portal: Make a payment

 support.schoolbytes.education/hc/en-us/articles/5186380941583-Parent-Portal-Make-a-payment

Last updated: January 23, 2026

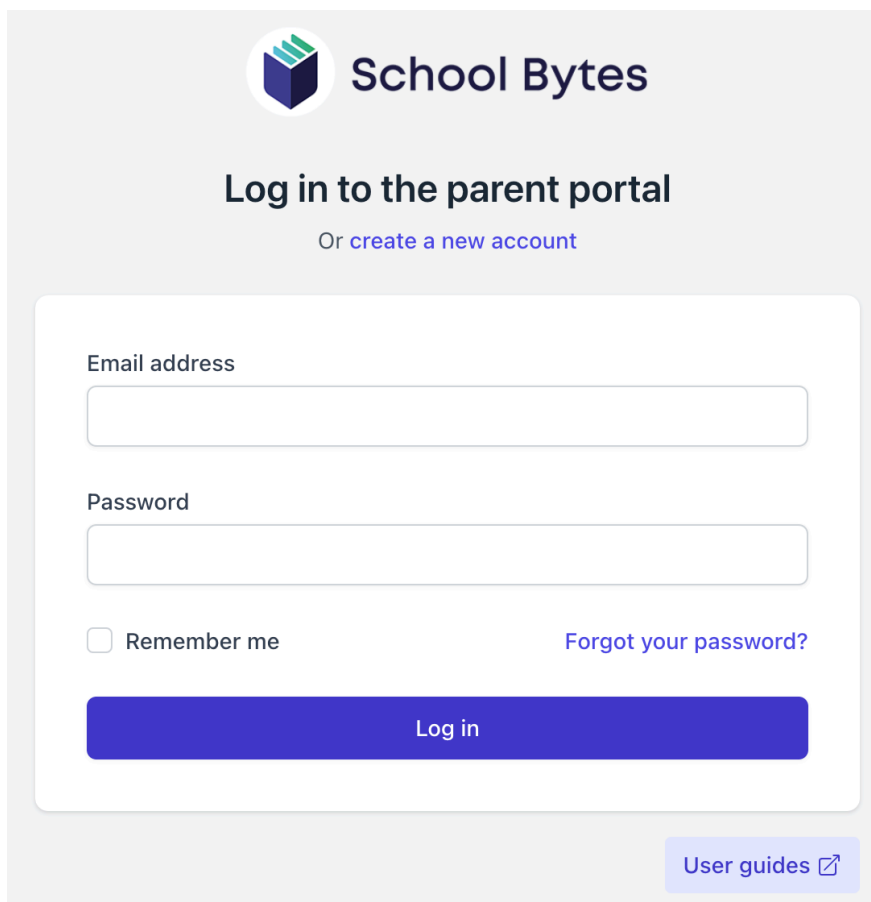
The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

Once your portal is activated you can use it to give consent for events, process online payments and view the school calendar.

Please note: Transactions made through the online payment portal will appear on your bank statement as 0SCHOOLSONLINE 0000 PARRAMATTA AU.

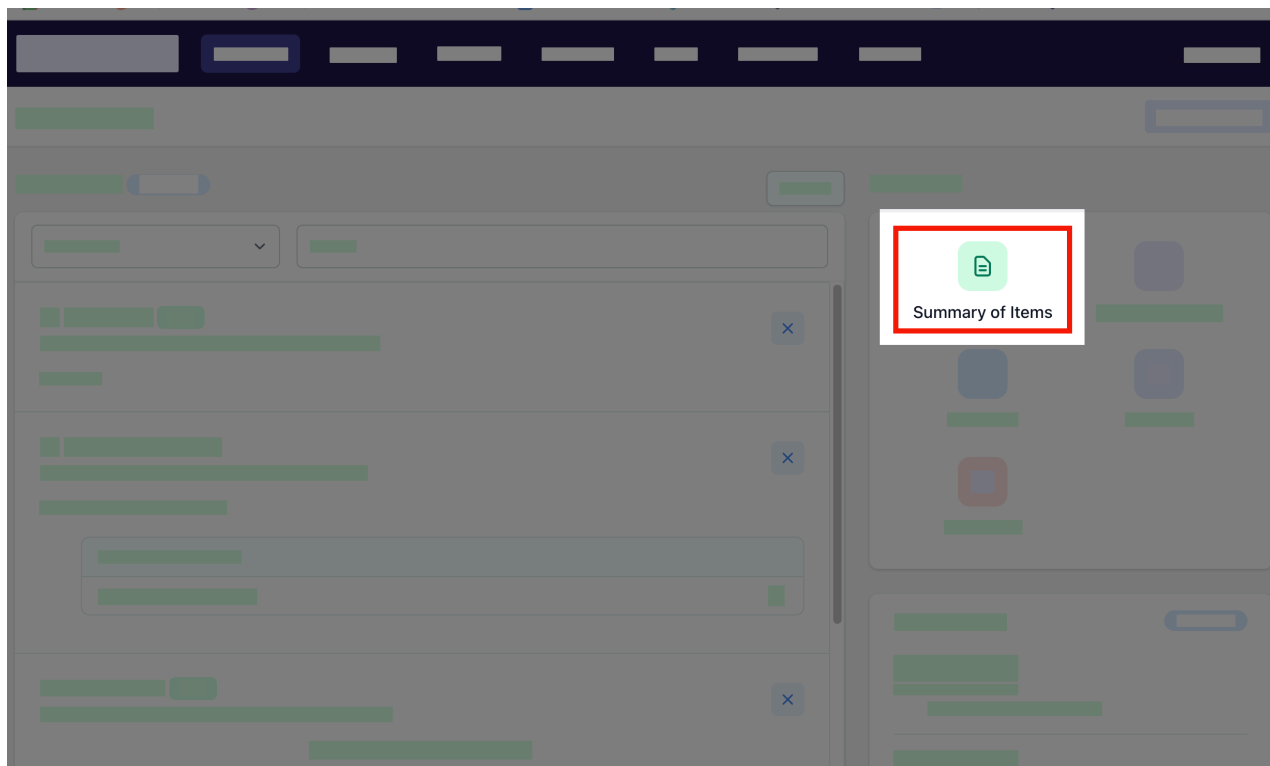
Detailed steps

1. Log into the parent portal –
<https://portal.schoolbytes.education/auth/login>



The screenshot shows the login interface for the School Bytes parent portal. At the top, there is the School Bytes logo, which consists of a blue cube with green and yellow lines. Below the logo, the text "School Bytes" is displayed in a large, dark blue font. Underneath, the heading "Log in to the parent portal" is centered in a bold, dark blue font. Below this heading, there is a link "Or [create a new account](#)" in a smaller, blue font. The main login area is a white box with rounded corners. It contains two input fields: "Email address" and "Password". Below the password field, there is a checkbox labeled "Remember me" and a link "Forgot your password?" in blue. At the bottom of the white box is a large blue button labeled "Log in". In the bottom right corner of the entire page, there is a blue button labeled "User guides" with an external link icon.

2. Select the summary of items icon.



3. Select the charges to pay.

By default, all the students linked to your account will be displayed, select a student's name to view the charges linked with that student.

If the charge is related to an activity consent must be given before making payment.

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Code	Description	Amount	Charge	Balance
VH	Medical Ultrasound Examination Added: 12/01/2022	\$150.00	\$50.00	\$ 100.00
VH	Perfluoropolyether (PFP) Fluoropolymer Sealed Contribution Added: 12/01/2022	\$100.00	\$0.00	\$ 100.00
VH	Acoustic Ultrasound Examination Added: 12/01/2022	\$10.00	\$0.00	\$ 10.00
ER	Employment History Employment Added: 11/01/2022	\$20.00	\$0.00	\$ 20.00
ER	Medical Ultrasound Examination Added: 12/01/2022	\$150.00	\$0.00	\$ 150.00
ER	Perfluoropolyether (PFP) Fluoropolymer Sealed Contribution Added: 12/01/2022	\$100.00	\$0.00	\$ 100.00
ER	Acoustic Ultrasound Examination Added: 12/01/2022	\$10.00	\$0.00	\$ 10.00
BB	Employment History Employment Added: 11/01/2022	\$20.00	\$0.00	\$ 20.00
BB	Perfluoropolyether (PFP) Fluoropolymer Sealed Contribution Added: 12/01/2022	\$100.00	\$0.00	\$ 100.00
BB	Acoustic Ultrasound Examination Added: 12/01/2022	\$10.00	\$0.00	\$ 10.00

4. Confirm or edit the balance to be paid for each charge.

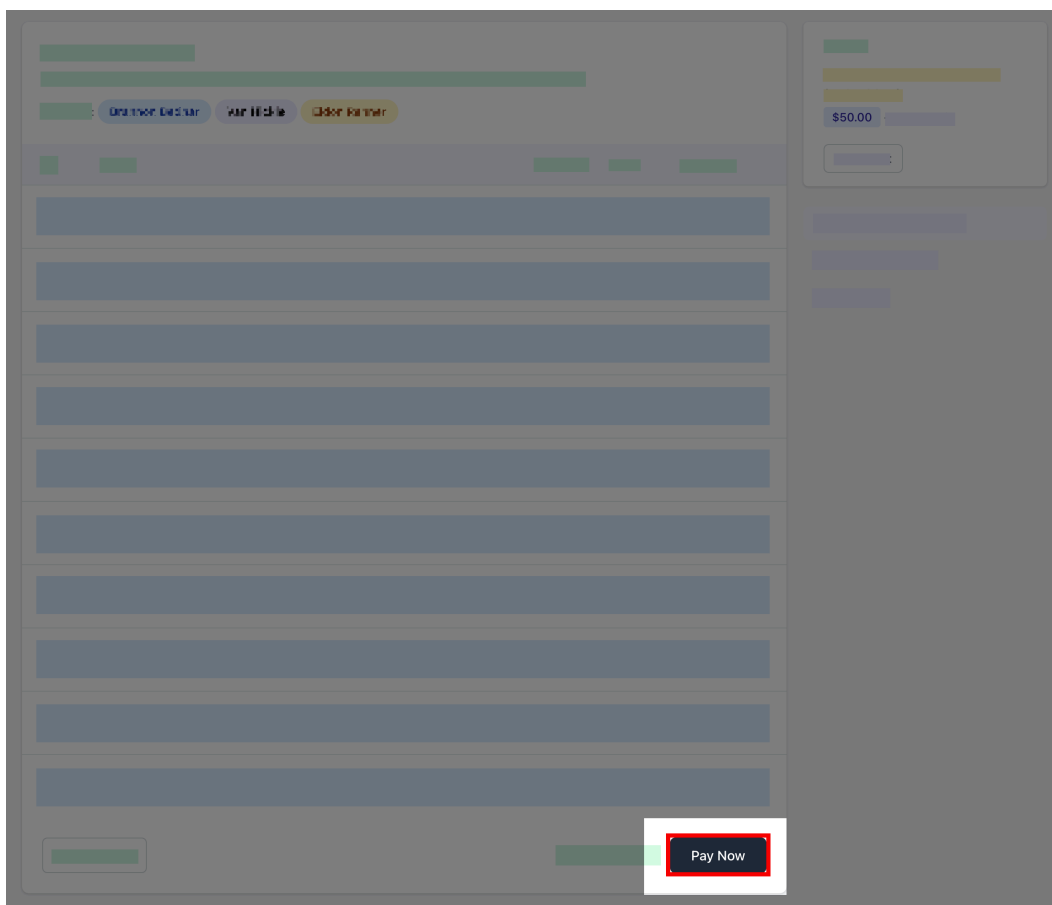
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BB	Acoustic Ultrasound Examination Added: 12/01/2022	\$10.00	\$0.00	\$ 10.00

5. Optionally select add other item to add a sundry item that is not linked to the statement of account.

The screenshot shows a software interface for managing a statement of account. At the top, there are three buttons: "Debit", "Credit", and "Other". Below these, there is a list of items, each with a description and a value. The "Add other item" button is highlighted with a red box. To the right of the list, there is a summary section showing a total value of \$50.00 and a button labeled "Add".

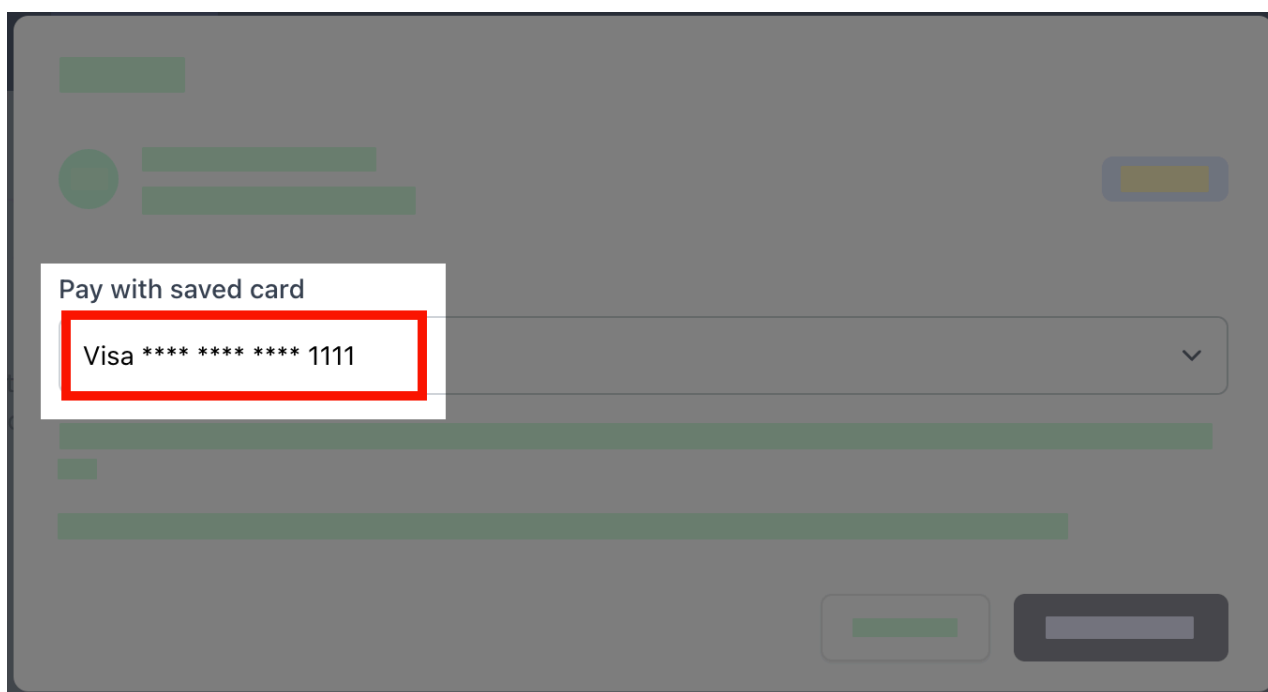
► Other item

6. Select pay now.



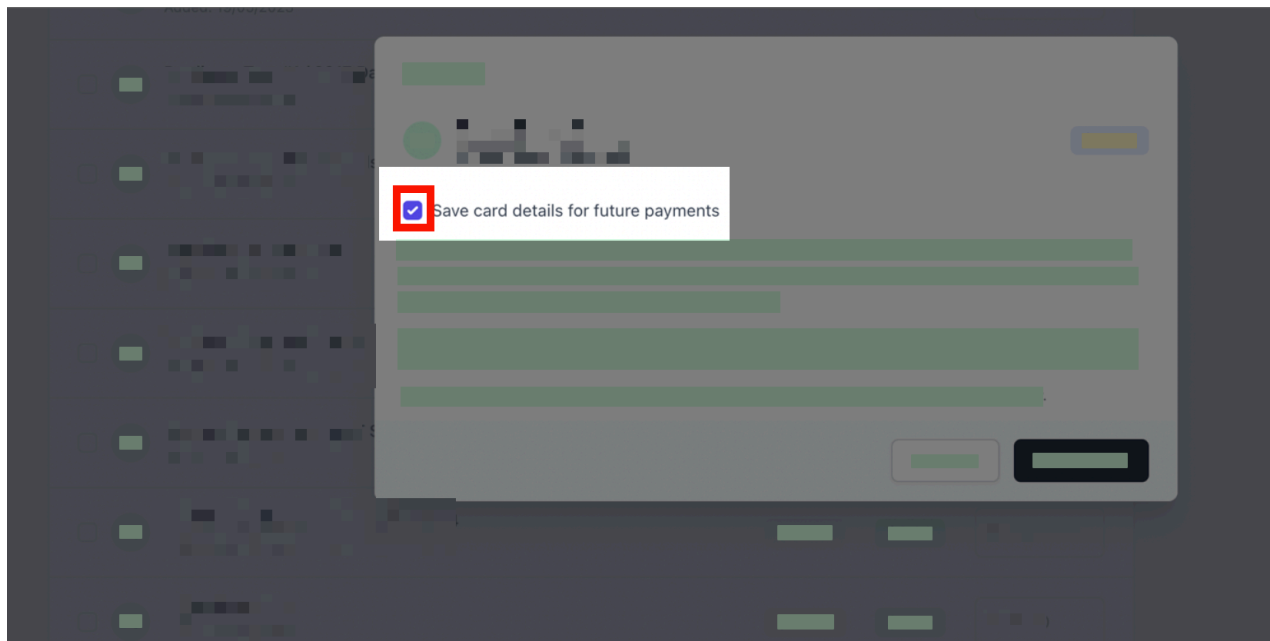
7. Optionally select pay with saved card.

This option will only appear if you have previously saved a credit card.



8. Review payment details.

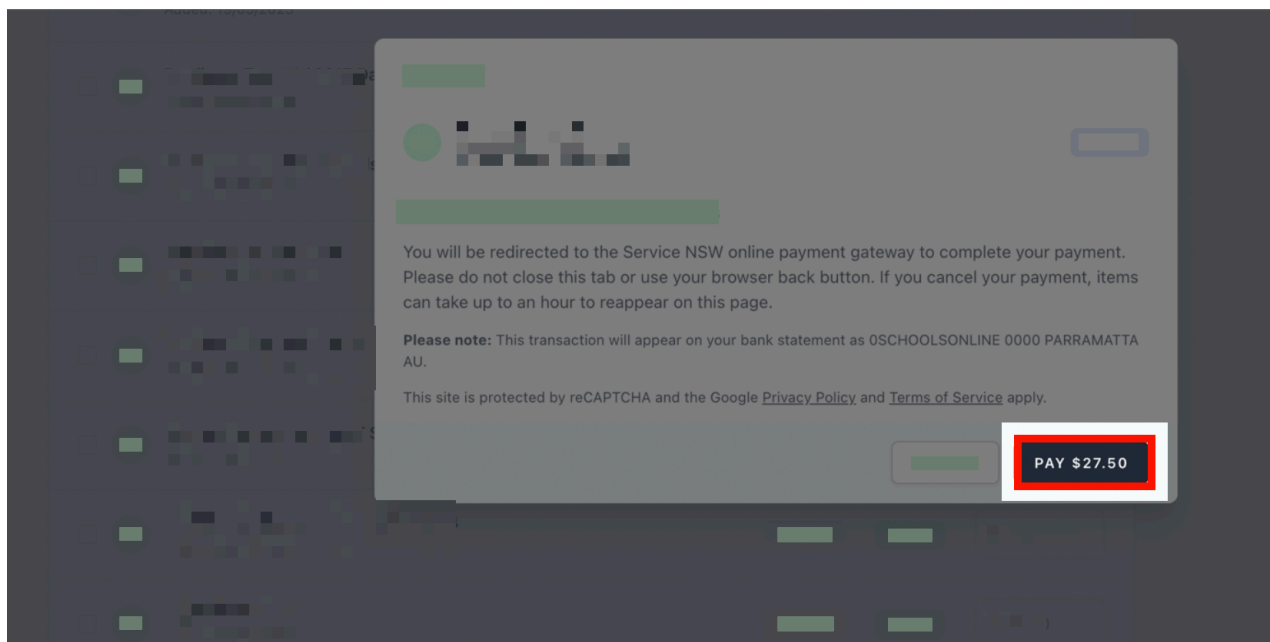
If this is your first time making an online payment you will be given the option to 'Save card details for future payments'.



► Optional steps if you choose to save your card details

9. Select pay.

You will be redirected to a secure Service NSW payment page to enter your credit/debit card details to finalise payment.



10. Payment successful.

Click anywhere outside the receipt prompt to return to the parent portal. A receipt will be automatically emailed to you.

Further assistance

If you have any questions relating to this article, please contact your school.