

SCHOOL BYTES PARENT PORTAL

Epping North Public School uses a system called School Bytes to send emails, permission notes, payment requests, student statement of account, reminders and last minute notices directly to parents via email and through an online parent payment portal.

What is the School Bytes Parent Portal

The School Bytes parent portal provides flexibility for you to conveniently:

- · Receive emails about events, excursion, incursions
- Last minute notices late buses, cancelled events, changes to routine
- Make school payments securely online (including paying for multiple siblings at once)
- Download a receipt for payments made
- · Complete and submit digital permission notes
- View Newsletters
- Receive Term Overviews

Online payments are processed in real-time and can be viewed by school staff immediately.

How to Set up the School Bytes Parent Portal

Parents can set up an account for the School Bytes portal at: https://portal.schoolbytes.education School Bytes also have a parent app so you can easily make payments, give consent for activities and get push notifications on your phone

Register for the Parent Portal via the QR Code or visit

https://portal.schoolbytes.education





It is recommended to first set up your portal account on a computer and link your child (once your enrolment has been processed), before getting the phone app from the App Store or Google Play.

For detailed instructions, you can click on the '<u>User Guides</u>' button on the portal sign-up/log-in screen at any time, to get instructions for a range of tasks, including making a payment, using credit, viewing payment history and giving consent for an event.

IMPORTANT: To ensure that the registration process works smoothly, and you can link your account to your child(ren), please make sure that you use the **same email address that you have provided to the school** or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

Emails will be sent from noreply@mail.schoolbytes.education so please ensure this address is not marked as spam/junk in your email system.

If you have any questions regarding payments or the payment portal, or do not have regular access to email, please contact the school office.