

Online Ordering – By FlexiSchools App or Online FlexiSchools.com.au

Ordering Times

Same-Day Orders must be placed by 9:00am

Late Orders – Limited Menu:

Recess closes at 8:30am

Lunch closes at 10:30am

Recess Orders (Morning Tea)

Select Recess when placing your order.

Students must collect orders from the canteen window marked "Express Order Collection" at 1st break.

Lunch Orders (Main Break)

Select Lunch when ordering.

Orders will be delivered in class baskets and handed out by teachers.

 Our staff separates orders to ensure each child receives their food at the correct break time.

Future Orders

Orders can be placed the night before, or days/weeks in advance.

If your child is absent:

Cancel the order in the FlexiSchools App, or

Text or phone Healthy Canteens on 0405 219 242 before 10:00am.

 FlexiSchools does not allow search by Order Number. Please include:

School Name

Child's Full Name

Class

"Please cancel today's order"

 We are unable to "hold" or change the supply date of orders.

 Refunds will be returned to your FlexiSchools account within 24 hours.

 Orders placed in advance are secure, even during app or system issues.

After Late Menu Closes

If no order was placed:

An emergency lunch will be provided (Vegemite/Jam/Cheese Sandwich, Popcorn & Water or Popper).

Call Healthy Canteens on 0405 219 242 with credit card details.

Contact the school office to send your child to the "Express Order Collection" window.

Over-the-Counter Orders (Before School)

Cash only – please send as close to correct money in small notes if possible

Accepted before school each morning at the canteen.

Items NOT Delivered in Class Baskets

The following items must be collected by students at the Canteens "Collect Orders Here" window:

Cup of Noodles

Hot Chocolate

Jelly / Mousse

Ice Blocks

Frozen Juice Cups

 Students collecting pre-ordered items do not line up with other purchasers.

Over-the-Counter Purchases (Recess & Lunch)

Cash purchases available for a limited selection of hot food, snacks, and drinks.

Pre-ordering is strongly recommended to avoid disappointment.

Healthy Canteens: 0405 219 242 – for all food and order related enquiries and changes.

Please do not phone the School Office, they cannot put you through to the canteen.

Our Office Staff are dedicated to helping you, letting our canteen staff prepare all students orders in a timely manner.

 **FlexiSchools Support: www.flexischools.com.au - PH : 1300 361 769 For App and money enquiries**