Announcement to Schools

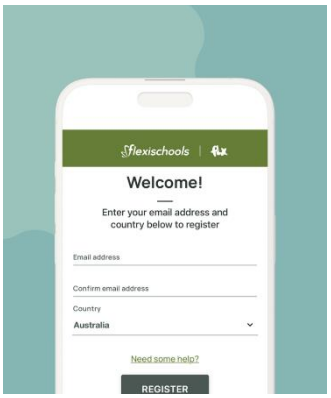
We're pleased to announce that we are now using an online lunch ordering system called Flexischools. Australia's #1 school ordering solution, Flexischools, operates in more than 1650 schools across Australia, enabling cashless ordering and payments for schools.

How to set up your Flexischools account

Simply download the Flexischools App from the Apple or Google stores and follow the prompts to create an account.

You can also signup through the Flexischools website flexischools.com.au

If you already have a Flexischools account you can simply add a new student to your existing account.

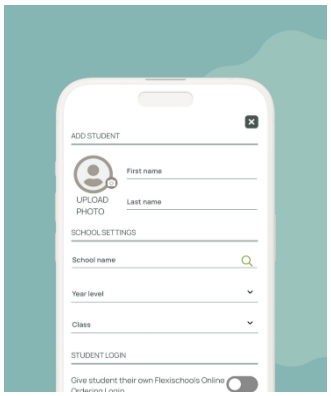


1. Download the app

The Flexischools app is the easiest way to place online lunch orders, buy school uniforms, and receive instant notifications from your school.

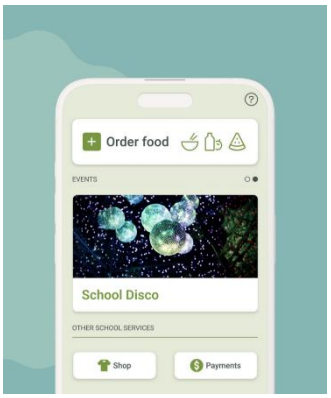
Available on the App Store

GET IT ON Google Play



2. Register

- Open the Flexischools App and click 'Register'.
- Submit your email address to create an account.
- Go to your inbox and open the registration email from Flexischools.
- Click on the link and follow the registration process.



3. Log in to your Flexischools account and enter your child's details

- Select the 'Profile' icon on the navigation bar.
- Under 'Students', click 'Add new'.
- Enter your child's name, school, year level, and class.
- Click 'submit'.

How to order

- Click the 'Order Food' button at the top of the home page.
- Select which student you would like to place the order for.
- Choose which service, and date you would like to place the order for.
- Make your selections by adding items
- Click "View Order", then "Checkout & Pay"

Tip: Pay-as-you-go for each order, or top-up your Flexischools Wallet.

Cancelling your order

Orders can be cancelled through the Flexischools app prior to being sent to the canteen supplier each morning.

To cancel your order click on “Orders” in the Flexischools app and then click on the order you wish to cancel. If the order is still available to cancel, simply click on the cancel button. The full amount of your order will be refunded to your Flexischools Wallet.

If the order is not available to cancel, please contact your canteen supplier directly.

Fee & Charges

A 29c order fee is charged on every canteen order placed through the Flexischools App. This fee is in addition to the cost of the canteen items and is charged at the time of purchase.

There is an additional surcharge for purchases or account top ups made by credit card, debit card, Apple Pay or PayPal which is clearly detailed when you check out or add funds into your wallet. However, parents can top up their Flexischools wallet by Bank Transfer which incurs no surcharge. Debit card top-ups over $50 also have no surcharge. Click here to see How to do a Bank Transfer.

Please visit our Help & Support section for additional information and tips.

Our Terms & Conditions can be found here: Legal & Privacy

Flexischools Parent Support: 1300 361 769 (7am – 12pm, Monday to Friday AESDT)

TOP-UP TIPS! Ordering made easier by adding funds to your Parent Wallet

Did you know that ordering lunch can be faster and cheaper by using your Flexischools Parent Wallet?

The Flexischools Parent Wallet simplifies ordering by letting you add funds in advance to pay for your children's lunch orders. Orders can be placed simply and quickly in seconds!

You can top-up your wallet in a variety of ways:

- Credit and Debit Card
- PayPal
- Apple Pay
- Bank Transfer (1-3 business days)

Place Orders *FAST*

When you have a balance in your Flexischools Parent Wallet orders can be placed in seconds!

Ordering for multiple children is quicker and easier as there is no need to select a payment method for every order – simply select your items, confirm and place. Payment for each child's order will be deducted from your wallet.

Set & Forget Top-Ups

We know parents are busy, so let us handle the top-ups for you! In your wallet you can set automatic top-ups by choosing a trigger level and top-up amount.

If your preferred top-up method is via bank transfer, you will need to schedule an automatic transfer to Flexischools within your bank account.

How to Set Up Automatic Top Ups

Want to know more about managing your account?

Head to our Flexischools FAQs