



# Ambarvale High School

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Principal: Ms L Barnott-Clement, M.A., M.Ed., B.A., Dip.Ed.

Deputy Principal: Ms S Arts, M.Ed., B.Sci., Dip.Ed.

Deputy Principal: Ms E Fitzgerald, B. Health Science, Dip.Ed.

Deputy Principal Rel.(Inclusion and Support): Ms M McIlwain, M. Special Ed., B.Ed.

Dear Parents

Welcome to Ambarvale High School.

Please see the following information regarding Sentral and School Bytes, the two platforms used by our school to communicate with families:

## Sentral Parent Portal

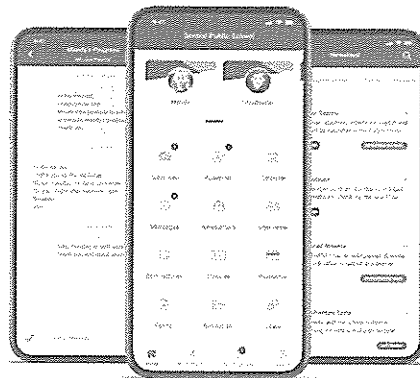
The Sentral Parent Portal can be used to access information such as your student's Timetable, Stationery Requirements list, Uniform Price list and the School Newsletter. You may also access the portal to explain student absences and communicate with the school.

You will find a family access key to log onto the Parent Portal enclosed. In the case of parents living separately please contact the office on 4628 1700 or at [ambarvale-h.school@det.nsw.edu.au](mailto:ambarvale-h.school@det.nsw.edu.au) for an additional access key.

The Sentral Parent Portal can also be accessed through the Sentral for Parents app.

## Download the Parents App

The Sentral for Parents app allows you to monitor your child's school journey simply and efficiently. You will find numerous smart features that help streamline your day. Receive messages and notifications from teachers, report absences, make payments for school activities and more. The Sentral for Parents app helps you stay connected and informed about your child's education.



**To get started, simply choose which option below best describes your situation**

**1. I have a Parent Portal account, and I've been using the Sentral app.**

1. Update the Sentral app on your device.
2. Search for your school within the search box.
3. Enter your Parent Portal username and password.
4. Tap Log In
5. View the QuickStart guide.
6. You will then see the Home Screen
7. You're now ready to start using the app.

## **2. I have a Parent Portal account, but I haven't used the Sentral app before.**

1. Download the app. Depending on your device, visit either the Apple App Store, or the Google Play Store.
2. Search for your school within the search box.
3. Tap Next.
4. Enter your Parent Portal username and password.
5. Tap Log In.
6. View the QuickStart Guide.
7. You're now ready to start using the app.

## **3. I don't have a Parent Portal account, and I haven't used the app.**

1. Download the app. Depending on your device, visit either the Apple App Store, or the Google Play Store.
2. Search for your school in the search box.
3. Tap Next.
4. Tap Register here.
5. Enter your details.
6. Tap Create Account. This process also creates a Sentral Parent Portal account. You can use the login details created here to access the app, and the Parent Portal.
7. You will receive a confirmation email.
8. Click the link in the confirmation email to verify your details.
9. Log in to the app.
10. Use the access keys provided by your school to add your children to the app. Access keys can be added in the Settings menu.
11. You will then see the Home Screen.
12. View the QuickStart guide.
13. You're now ready to use the app.

### **School Bytes**

Permission notes for incursions and excursions, statements of account and fee reminders will sent home via School Bytes to the parent /carer email address supplied to us. Please ensure that the email address that you have supplied us is current. School Bytes will allow you to provide consent and payment for all school activities.

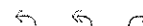
### **How to Access School Bytes**

- **Method 1** - Parent Portal - accessed via this link: <https://portal.schoolbytes.education>
- **Method 2** - Parent App
  - App Store - <https://apps.apple.com/us/app/school-bytes/id6463097826>
  - Google Play
    - <https://play.google.com/store/apps/details?id=education.schoolbytes>

- **Method 3** - Unique link emailed or sent via SMS to you. These links will take you to a webpage on one of our trusted domains listed below:

- schoolbytes.education
- parentpayments.com.au
- bytes.sc

Subject of email here



**Sample School** <noreply@mail.schoolbytes.education>

To: [Redacted]



**Sample School**

Dear Parent/Carer,

Please use the link below to give consent and make payment for **Student name** to attend the following activity: **Example activity name**

[View online form](#)

Thank you.

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**Sample School**

This email was sent to you through School Bytes. You are receiving this email as your email address is associated with a student at School Bytes Academy. If you no longer wish to receive these emails, please contact the school at [sampleschool@schoolbytes.education](mailto:sampleschool@schoolbytes.education)

This link will automatically direct you to the School Bytes application where you can then continue to make a payment or enter the details into your online permission note.

The emails are sent from [noreply@mail.schoolbytes.education](mailto:noreply@mail.schoolbytes.education). If you are not receiving these emails, please check your spam/junk mail folder and add the email address to your safe senders list.

Note: If you are unable to access the internet, please contact the school office to arrange a hard copy permission note.

